

Robert Hollands

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EDUCATION

Augusta University, Augusta, Georgia
Bachelor of Science in Cyber Security

Dec 2025

Relevant Coursework: Cyber Network Defense and Countermeasures, Digital Forensics, Scripting and Automation, and Enterprise System Architecture.

CERTIFICATIONS

CompTIA CySA+, CompTIA Security+, Jamf 200

EXPERIENCE

Information Security Analyst at TaxSlayer LLC, Augusta, Georgia

Sep 2025 - Present

- Sole acting analyst responsible for security alerts, incident response, and remediation across CrowdStrike, Microsoft Defender, Netskope, and FortiDLP.
- Primary point of contact and platform owner for MDM operations; maintain Jamf Pro and Intune while supporting security controls, compliance policies, configuration profiles, and endpoint hardening.
- Review CSPM alerts for Azure resources such as NSGs, Kubernetes clusters, VMs, and VM scale sets; partnered with DevOps to remediate misconfigurations after verification.
- Implement and update ticket automation trigger logic utilizing SOAR workflows within CrowdStrike.
- Responsible for vulnerability management for over 5000 endpoints.
- Validate and reproduce Bugcrowd vulnerability submissions, assess impact, severity, and drive fixes through QA and Development.

Help Desk Engineer at TaxSlayer LLC, Augusta, Georgia

Sep 2024 - Sep 2025

- Administered enterprise endpoint management with Microsoft Intune, Jamf Pro, and ConnectWise Automate; responsible for security patches, compliance policies, configuration profiles, and scripts.
- Developed and deployed custom ADMX templates to automate BIOS updates, reducing Tier 1 patching tickets and pulling compliance to 100%.
- Updated legacy Bash and PowerShell scripts deployed through MDM platforms.
- Automated user onboarding/offboarding for 200+ seasonal staff with PowerShell, integrating Entra ID group assignment, E5 license provisioning, KnowBe4 training, and secure password distribution.
- Created AD attribute workflow triggering KnowBe4 training deployment eliminating manual assignment.
- Configured and maintained Entra ID SSO integrations for SaaS applications, including rotating AD/Azure AD hybrid sync certificates.

PROJECT EXPERIENCE

Hack The Box Pro Lab Dante

Dec 2025

- Compromised 14 machines in a simulated enterprise network through scoped web application and infrastructure attacks.
- Used Burp Suite, custom PHP payloads, and WordPress exploitation to obtain initial footholds.
- Leveraged SSH dynamic port forwarding, proxychains, and nmap to pivot into internal subnets, enumerate services, and map attack paths.

ePortfolio

Apr 2024 - Present

- Develop and maintain a custom ePortfolio hosted on GitHub Pages, secured with tailored Cloudflare WAF and a contact form page integrating a spam filter check with Formspre.

Azure Home lab

Dec 2024 - Present

- Built an Azure web tier with VM Scale Sets behind a Load Balancer via Azure CLI.
- Configured Azure AI Vision to classify and tag images from custom datasets; automated requests and result parsing through PowerShell using the REST API.
- Deployed a web server VM and SQL Server VM configured with recurring database backups reducing data loss risk.

Python-based Web Scraper

Nov 2023

- Developed a Python-based web scraper to extract advertisement data from a targeted website, ensuring compliance by analyzing robots.txt directives before collection.

PLATFORM EXPERIENCE & LANGUAGE EXPERIENCE

Languages: PowerShell, Python, JavaScript, HTML, Bash, SQL, KQL, CQL, PHP, C#

Platforms: Jamf, Tines, Bugcrowd, Microsoft Defender, CrowdStrike, Docker, Azure/Entra, Intune, Jira, Netskope, Zscaler, Drata, Grip, Seraphic, Axonius, Asana, Abnormal Security, FortiDLP, Microsoft 365 Admin Center, Azure DevOps, Purview